Before Starting the CoC Application

The CoC Consolidated Application consists of three parts, the CoC Application, the CoC Priority Listing, and all the CoC’s project applications that were either approved and ranked, or rejected. All three must be submitted for the CoC Consolidated Application to be considered complete.

The Collaborative Applicant is responsible for reviewing the following:

1. The FY 2019 CoC Program Competition Notice of Funding Available (NOFA) for specific application and program requirements.
2. The FY 2019 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
3. All information provided to ensure it is correct and current.
4. Responses provided by project applicants in their Project Applications.
5. The application to ensure all documentation, including attachment are provided.
6. Questions marked with an asterisk (*), which are mandatory and require a response.
1A. Continuum of Care (CoC) Identification

Instructions:
Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources:
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1A-1. CoC Name and Number:  TN-500 - Chattanooga/Southeast Tennessee CoC

1A-2. Collaborative Applicant Name: Chattanooga Regional Homeless Coalition

1A-3. CoC Designation: CA

1A-4. HMIS Lead: Chattanooga Regional Homeless Coalition
# 1B. Continuum of Care (CoC) Engagement

**Instructions:**

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources:
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**Warning!** The CoC Application score could be affected if information is incomplete on this formlet.

## 1B-1. CoC Meeting Participants.

For the period of May 1, 2018 to April 30, 2019, applicants must indicate whether the Organization/Person listed:

1. participated in CoC meetings;
2. voted, including selecting CoC Board members; and
3. participated in the CoC’s coordinated entry system.

<table>
<thead>
<tr>
<th>Organization/Person</th>
<th>Participates in CoC Meetings</th>
<th>Votes, Including selecting CoC Board Members</th>
<th>Participates in Coordinated Entry System</th>
</tr>
</thead>
<tbody>
<tr>
<td>Local Government Staff/Officials</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>CDBG/HOME/ESG Entitlement Jurisdiction</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Law Enforcement</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>Local Jail(s)</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>Hospital(s)</td>
<td>No</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>EMS/Crisis Response Team(s)</td>
<td>No</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>Mental Health Service Organizations</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Substance Abuse Service Organizations</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Affordable Housing Developer(s)</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Disability Service Organizations</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Disability Advocates</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Public Housing Authorities</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>CoC Funded Youth Homeless Organizations</td>
<td>Not Applicable</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>Non-CoC Funded Youth Homeless Organizations</td>
<td>Not Applicable</td>
<td>No</td>
<td>No</td>
</tr>
</tbody>
</table>

Applicant: Chattanooga/Southeast Tennessee CoC

Project: TN-500 CoC Registration 2019

COC_REG_2019_170443
<table>
<thead>
<tr>
<th>Category</th>
<th>Yes</th>
<th>No</th>
<th>Yes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Youth Advocates</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>School Administrators/Homeless Liaisons</td>
<td>Yes</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>CoC Funded Victim Service Providers</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Non-CoC Funded Victim Service Providers</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Domestic Violence Advocates</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Street Outreach Team(s)</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Lesbian, Gay, Bisexual, Transgender (LGBT) Advocates</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>LGBT Service Organizations</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Agencies that serve survivors of human trafficking</td>
<td>Yes</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>Other homeless subpopulation advocates</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Homeless or Formerly Homeless Persons</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Mental Illness Advocates</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Substance Abuse Advocates</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Other:(limit 50 characters)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>HERSA Funded Health Care for the Homeless Clinic</td>
<td>Yes</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>HUD/VASH</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
</tbody>
</table>

1B-1a. CoC’s Strategy to Solicit/Consider Opinions on Preventing/Ending Homelessness.

Applicants must describe how the CoC:
1. solicits and considers opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness;
2. communicates information during public meetings or other forums the CoC uses to solicit public information;
3. takes into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness; and
4. ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats, e.g., PDF. (limit 2,000 characters)

The CoC holds monthly Advisory Board meetings, open discussion focused on homeless issues is a scheduled agenda item at each meeting. At least quarterly, these meetings have topic specific discussions such as the implementation of Housing First, meetings are held at a single location, at the same time and on the same day of each month. These meetings are announced via email to all individuals and agencies that have previously expressed any interest in being involved in or informed about the homeless response system as well as on social media. All interested persons are encouraged to attend. The time and location of these meetings are well known within the community. Staff of the CoC lead agency regularly encourage attendance at the Advisory Board meetings when presenting to other stakeholder groups and community meetings, CoC membership is not a requirement for participation in Advisory Board meetings. CoC staff regularly (at least quarterly) conduct meetings with
front-line case managers at their service locations and encourage open
dialogue on homeless issues as well as offer channels for one-on-one
discussion if the staff are uncomfortable expressing an opinion in a group
setting. CoC lead agency staff strive to develop relationships and maintain open
lines of communication with all stakeholders so that honest opinions are more
likely to be expressed when sensitive issues arise. Case Conferencing groups
meet twice per month and opinions on specific issues are frequently sought
during those meetings. Attendees at all CoC meetings are encouraged to
contact any CoC staff member with opinions on homeless response issues.
The CoC also holds an annual education conference for homeless service staff
and agency leadership. In addition to topic specific presentations the
conference provides a forum for community discussion and feedback to lead
agency staff.

1B-2. Open Invitation for New Members.

Applicants must describe:
1. the invitation process;
2. how the CoC communicates the invitation process to solicit new
members;
3. how the CoC ensures effective communication with individuals with
disabilities, including the availability of accessible electronic formats;
4. how often the CoC solicits new members; and
5. any special outreach the CoC conducted to ensure persons
experiencing homelessness or formerly homeless persons are
encouraged to join the CoC.
(limit 2,000 characters)

The CoC actively seeks and accepts new members year-round. Membership is
couraged through an annual direct mail campaign to all current and past
members as well as any potentially interested parties. Staff of the CoC lead
agency regularly encourage membership when presenting to groups, meeting
with interested parties, and by making announcements at other community
meetings. Membership information is also posted on Social Media and the
website of the CoC lead agency.

1B-3. Public Notification for Proposals from Organizations Not Previously
Funded.

Applicants must describe:
1. how the CoC notifies the public that it is accepting project application
proposals, and that it is open to and will consider applications from
organizations that have not previously received CoC Program funding, as
well as the method in which proposals should be submitted;
2. the process the CoC uses to determine whether the project application
will be included in the FY 2019 CoC Program Competition process;
3. the date(s) the CoC publicly announced it was open to proposal;
4. how the CoC ensures effective communication with individuals with
disabilities, including the availability of accessible electronic formats; and
5. if the CoC does not accept proposals from organizations that have not
previously received CoC Program funding or did not announce it was
open to proposals from non-CoC Program funded organizations, the
applicant must state this fact in the response and provide the reason the CoC does not accept proposals from organizations that have not previously received CoC Program funding. (limit 2,000 characters)

The announcement that the CoC is accepting proposals was made at the CoC Advisory Board meeting (monthly community meeting of service providers, CoC members, and other stakeholders) on 7/01/19 and again on August 8/13/19. Proposals were solicited via email blast to the CoC’s general interest email list on 7/23/2019. A public notice was posted to the website of the CoC Lead Agency on 7/22/2018. Announcements were made at various community meetings throughout July, August, and early September. All announcements and postings explicitly state that applications are open to all agencies, include the ranking criteria, and the website posting and email blast include the scoring sheet used by the CoC to rate the project. Detailed application steps are included in the public postings including linking to the COC NOFA on the HUD exchange, linking to the CoC website, and included the CoC lead agency staff contact information. Applications were reviewed by the CoC lead agency staff and all applications meeting the HUD established threshold requirements were placed in the competition. All forms/postings/announcements posted to the CoC website are in machine readable format to ensure accessibility to those with disabilities. Additional announcements were made throughout the competition on the social media platform of the CoC lead agency.
1C. Continuum of Care (CoC) Coordination

**Instructions:**
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1C-1. CoCs Coordination, Planning, and Operation of Projects.

Applicants must select the appropriate response for each federal, state, local, private, other organizations, or program source the CoC included in the planning and operation of projects that serve individuals experiencing homelessness, families experiencing homelessness, unaccompanied youth experiencing homelessness, persons who are fleeing domestic violence, or persons at risk of homelessness.

<table>
<thead>
<tr>
<th>Entities or Organizations the CoC coordinates planning and operation of projects</th>
<th>Coordinates with Planning and Operation of Projects</th>
</tr>
</thead>
<tbody>
<tr>
<td>Housing Opportunities for Persons with AIDS (HOPWA)</td>
<td>Yes</td>
</tr>
<tr>
<td>Temporary Assistance for Needy Families (TANF)</td>
<td>No</td>
</tr>
<tr>
<td>Runaway and Homeless Youth (RHY)</td>
<td>Not Applicable</td>
</tr>
<tr>
<td>Head Start Program</td>
<td>No</td>
</tr>
<tr>
<td>Funding Collaboratives</td>
<td>Not Applicable</td>
</tr>
<tr>
<td>Private Foundations</td>
<td>Yes</td>
</tr>
<tr>
<td>Housing and services programs funded through U.S. Department of Justice (DOJ) Funded Housing and Service Programs</td>
<td>Yes</td>
</tr>
<tr>
<td>Housing and services programs funded through U.S. Health and Human Services (HHS) Funded Housing and Service Programs</td>
<td>Yes</td>
</tr>
<tr>
<td>Housing and service programs funded through other Federal resources</td>
<td>Yes</td>
</tr>
<tr>
<td>Housing and services programs funded through State Government</td>
<td>Yes</td>
</tr>
<tr>
<td>Housing and services programs funded through Local Government</td>
<td>Yes</td>
</tr>
<tr>
<td>Housing and service programs funded through private entities, including foundations</td>
<td>Yes</td>
</tr>
<tr>
<td>Other:(limit 50 characters)</td>
<td></td>
</tr>
</tbody>
</table>
1C-2. CoC Consultation with ESG Program Recipients.

Applicants must describe how the CoC:
1. consulted with ESG Program recipients in planning and allocating ESG funds;
2. participated in the evaluating and reporting performance of ESG Program recipients and subrecipients; and
3. ensured local homelessness information is communicated and addressed in the Consolidated Plan updates.

(limit 2,000 characters)

There are two ESG program recipients in the CoC’s service area, City of Chattanooga and TN. Housing Dev. Agency (THDA). The CoC consults with the City prior to project funding weighing project applications against established CoC needs. The CoC works with the City on wording contracts with subrecipients to ensure HUD/HMIS/Coordinated Entry compliance. The CoC provides ongoing and in-depth HMIS and Coordinated Entry training for all ESG programs in the CoC geography and works closely with THDA and City subrecipients on improving data quality and HMIS reporting for program management. CoC participates in the evaluation and monitoring by providing custom HMIS assessments, custom HMIS reports, data analysis, and CoC/ESG expertise related to compliance with 24 CFR 578 and 24 CFR 576. CoC also provides extensive HMIS support to recipients and subrecipients related to Federal Reporting requirements (CAPER, SAGE). CoC provides ongoing monitoring and training to recipient and subrecipient staff related to HMIS data quality, timeliness, and other HMIS user issues. CoC lead agency staff attend Consolidated Plan planning meetings as well as Con. Plan community meetings to advocate for the needs of the homeless population in the CoC.

1C-2a. Providing PIT and HIC Data to Consolidated Plan Jurisdictions.

Applicants must indicate whether the CoC provided Point-in-Time (PIT) and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area.

Yes to both

1C-2b. Providing Other Data to Consolidated Plan Jurisdictions.

Applicants must indicate whether the CoC ensured local homelessness information is communicated to Consolidated Plan Jurisdictions within its geographic area so it can be addressed in Consolidated Plan updates.

Yes
1C-3. Addressing the Safety Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.

Applicants must describe:
1. the CoC’s protocols, including protocols for coordinated entry and the CoC’s emergency transfer plan, that prioritize safety and incorporate trauma-informed, victim-centered services; and
2. how the CoC, through its coordinated entry, maximizes client choice for housing and services while ensuring safety and confidentiality.

(limit 2,000 characters)

The VSP conducts the CE assessment and sends the score and a VSP created client ID to the CoC CES. CoC/CES staff do not receive any Personally Identifying Information from the VSP. These are included on the By-Name-List along with all other assessed clients. When a housing option becomes available the VSP is contacted with the offer and the VSP presents it to the client. If accepts the offer they are referred into the program. If the client declines the offer they remain on the BNL and additional offers are made as they become available.

PFCA, the primary VSP in the CoC service area, provides trauma informed & victim centered services throughout the agency using an understanding of trauma & its impact of daily living & wellbeing. PFCA is a referral source for shelter for all dv survivors in the area. Local law enforcement completes a Lethality Assessment on all DV related calls. Based on the score the survivor may be referred to additional services within 72 hours of the event. Or if the score is high enough, an immediate call is placed to PFCA and an advocate will offer immediate shelter, provide safety planning, and referrals (internal and external) if the survivor chooses to stay in the community. Advocates will follow up with survivors the following day to assess for additional shelter, relocation, housing, needs, and safety. Survivors may also access shelter and nonresidential services through the 24/7 hotline, walk in, or referral from other service providers. Services provided and available are: hotline, safety planning, shelter, dv forensic exams, court advocacy, support groups, children support groups, crisis counseling, therapy, parenting classes, job skills program, advocacy for elder abuse or specialized populations.

1C-3a. Training–Best Practices in Serving DV Survivors.

Applicants must describe how the CoC coordinates with victim services providers to provide training, at least on an annual basis, for:
1. CoC area project staff that addresses safety and best practices (e.g., trauma-informed, victim-centered) on safety and planning protocols in serving survivors of domestic violence; and
2. Coordinated Entry staff that addresses safety and best practices (e.g., Trauma Informed Care) on safety and planning protocols in serving survivors of domestic violence.

(limit 2,000 characters)

1. The areas lead victim support agency is the Partnership for Families, Children and Adults (known simply as the Partnership). They are very involved in CoC activities. They have managed CoC projects, served on our Governance Council and regularly attended our monthly Advisory Board meetings. They have also regularly provided training to the other CoC projects. Their Executive Director presented at our inaugural education conference that
we will be occurring annually. The presentation was titled, The Intersection of Domestic Violence and Homelessness: Addressing the Needs of Victims of Domestic Violence, Dating Violence, Sexual Assault, Human Trafficking, and Stalking. Staff members from every CoC funded project were present at the conference.

2. The Chattanooga Regional Homeless Coalition works closely with VSPs within the CoC’s geographic area to establish client-driven, trauma-informed and culturally-relevant assessment and screening tools, as well as referral policies and procedures, to ensure that the coordinated entry process addresses the physical and emotional safety, privacy and confidentiality need of participants. This includes separate access points and access to all available and appropriate housing options and related supportive services. Special consideration is given to their unique and often complex physical and emotional safety needs. All coordinated entry staff are trained on the complex dynamics of domestic violence, privacy and confidentiality, and safety planning, including how to handle emergency situations at an access point, whether a physical or virtual location. The CRHC partners in this training with local VSPs to ensure that trainings for relevant staff are provided by informed experts in the field of domestic violence, dating violence, sexual assault, stalking, and human trafficking.

1C-3b. Domestic Violence–Community Need Data.

Applicants must describe how the CoC uses de-identified aggregate data from a comparable database to assess the special needs related to domestic violence, dating violence, sexual assault, and stalking. (limit 2,000 characters)

Because VSPs are prohibited from entering client-level data into HMIS under standard privacy and security standards, all CoC and ESG funded VSPs must enter participant data into a comparable database. This database will provide unique identifiers outside of HMIS that will be accompanied by homeless status and acuity score and sent to the CRHC as the CES lead agency for referral to eligible programs. If a participant from a VSP is eligible for referral to an SSO or PH program, the CRHC will inform the referring VSP to obtain time-limited consent from the participant to send the referral to the program without disclosing the participant’s status as a victim of domestic violence. If the participant does not wish to consent, the referral will not be sent and the participant will maintain their priority level as they await their next housing or supportive services offer.

*1C-4. PHAs within CoC. Attachments Required.

Applicants must submit information for the two largest PHAs or the two PHAs with which the CoC has a working relationship within the CoC’s geographic area.

<table>
<thead>
<tr>
<th>Public Housing Agency Name</th>
<th>% New Admissions into Public Housing and Housing Choice Voucher Program during FY 2018 who were experiencing homelessness at entry</th>
<th>PHA has General or Limited Homeless Preference</th>
<th>PHA has a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On</th>
</tr>
</thead>
</table>
1C-4a. PHAs’ Written Policies on Homeless Admission Preferences.

Applicants must:
1. provide the steps the CoC has taken, with the two largest PHAs within the CoC’s geographic area or the two PHAs the CoC has working relationships with, to adopt a homeless admission preference—if the CoC only has one PHA within its geographic area, applicants may respond for one; or
2. state that the CoC does not work with the PHAs in its geographic area. (limit 2,000 characters)

The CoC has a very strong partnership with the Chattanooga Housing Authority (CHA), the largest PHA in the CoC. This partnership includes; creating a homeless preference set-aside in the HCVP and a homeless preference program with expedited admission into Public Housing. The HCVP set-aside includes MOUs for coordinated entry participation and all vouchers must come though a Coordinated Entry referral. The CoC also assists with funding for a housing navigator who is employed by the PHA to assist homeless individuals with an HCVP voucher, support through Letters of Support/Statements of Need for Family Unification Program vouchers and Nonelderly Disabled vouchers and other PHA voucher applications. Conversations with three other PHAs in the CoC have been initiated. Our success with CHA has been effective leverage to kick-start the engagement process with the second largest PHA, Cleveland Housing Authority, and have began the process of educating their leadership on the homeless situation in their service area and have had several promising conversations with them related to establishing a preference and more effectively using there resources to help address the growing homeless population in their area. As part of this we have held community meetings in Cleveland that include the PHA and homeless service providers in an effort to start building relationships and understanding between those two previously disconnected groups.
Also, the CoC lead agency has recently created a new position, CoC Liaison, one of the primary focuses of this position is the development of PHA relationships.

1C-4b. Moving On Strategy with Affordable Housing Providers.

Applicants must indicate whether the CoC has a Moving On Strategy with affordable housing providers in its jurisdiction.

Yes

If “Yes” is selected above, describe the type of provider, for example, multifamily assisted housing owners, PHAs, Low Income Tax Credit (LIHTC) developments, or local low-income housing programs. (limit 1,000 characters)

We have a move-on strategy with our largest PHA for HCVP and Public Housing. The strategy allows for those in CoC funded PSH that have achieved and maintained income, social, and housing stability to be
iscussed a HCVP voucher; provided the client meets other PHA eligibility criteria. Scattered site PSH participants are allowed to remain in place after being issued a HCVP voucher.

1C-5. Protecting Against Discrimination.

Applicants must describe the actions the CoC has taken to address all forms of discrimination, such as discrimination based on any protected classes under the Fair Housing Act and 24 CFR 5.105(a)(2) – Equal Access to HUD-Assisted or -Insured Housing.

(limit 2,000 characters)

Topics covered in the annual CoC education conference meant to address discrimination include: Addressing the Needs of LGBTQ Individuals, Assisting a Client in a Mental Health Crisis and Evaluation Racial Disparities in Homeless Services. Staff members from every project were present at this year’s conference.

Projects were also made aware of free training available to them through a partner agency on how to better understand and support LGBTQ individuals experiencing homelessness and how to recognize one’s own implicit bias. Fair Housing policies are assessed during annual project wellness checks. Most projects have indicated that their staff attend fair housing trainings every year.

The CoC has also begun to research racial disparities in CES referrals by comparing CES demographic statistics with the general population to determine which populations are under or over represented in CES referrals. The next step is to work with partner agencies to better understand why a population may be under or over represented and to develop strategies to ensure that access to assistance is offered equitably to all people experiencing homelessness.

The CoC has identified the importance of diversity on its Governance Council and lead agency’s Board of Directors and is actively recruiting new members that will provide varying perspectives representative of our community.

*1C-5a. Anti-Discrimination Policy and Training.

Applicants must indicate whether the CoC implemented an anti-discrimination policy and conduct training:

<table>
<thead>
<tr>
<th>Question</th>
<th>Yes</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Did the CoC implement a CoC-wide anti-discrimination policy that applies to all projects regardless of funding source?</td>
<td></td>
</tr>
<tr>
<td>2. Did the CoC conduct annual CoC-wide training with providers on how to effectively address discrimination based on any protected class under the Fair Housing Act?</td>
<td>Yes</td>
</tr>
<tr>
<td>3. Did the CoC conduct annual training on how to effectively address discrimination based on any protected class under 24 CFR 5.105(a)(2) – Equal Access to HUD-Assisted or -Insured Housing?</td>
<td>Yes</td>
</tr>
</tbody>
</table>

*1C-6. Criminalization of Homelessness.

Applicants must select all that apply that describe the strategies the CoC implemented to prevent the criminalization of homelessness in the CoC’s geographic area.

FY2019 CoC Application Page 12 09/27/2019
1. Engaged/educated local policymakers: X
2. Engaged/educated law enforcement: X
3. Engaged/educated local business leaders: X
4. Implemented communitywide plans: X
5. No strategies have been implemented: 
6. Other: (limit 50 characters) 

1C-7. Centralized or Coordinated Assessment System. Attachment Required.

Applicants must:
1. demonstrate the coordinated entry system covers the entire CoC geographic area;
2. demonstrate the coordinated entry system reaches people who are least likely to apply for homelessness assistance in the absence of special outreach; and
3. demonstrate the assessment process prioritizes people most in need of assistance and ensures they receive assistance in a timely manner.
(limit 2,000 characters)

The CES lead operates a phone-in assessment center that can complete a full assessment over phone and get someone entered into the CES system. Walk-in assessment centers are operated in more metropolitan areas of the CoC, including family shelters, drop-in day center, and the homeless healthcare center. Street outreach teams provide daily coverage in Chattanooga/Hamilton County and are trained to conduct assessments and refer into the CES. Full CoC geographic coverage is accomplished through direct mail and telephone outreach to rural county mayors, churches, first responders, hospitals, and other agencies likely to encounter homeless persons. CES engagement is also encourage through CES staff participation in service provider community meetings and direct community outreach. The CES uses a standardized assessment tool which includes the VI-SPDAT. Case conferencing is used to help ensure that the most vulnerable are housed in a timely manner and to consider vulnerability on a case-by-case bases in cases where the assessment tool did not accurately reflect a homeless person’s true vulnerability. The network of CES assessment centers is actively being expanded to include additional VSPs (including human trafficking) and Youth Service providers.
1D. Continuum of Care (CoC) Discharge Planning

Instructions:
Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources:
The FY 2019 CoC Application Detailed Instruction can be found at: https://www.hudexchange.info/e-snaps/guides/coc-program-competition-resources

Warning! The CoC Application score could be affected if information is incomplete on this formlet.

1D-1. Discharge Planning Coordination.
Applicants must indicate whether the CoC actively coordinates with the systems of care listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs. Check all that apply (note that when "None:" is selected no other system of care should be selected).

<table>
<thead>
<tr>
<th>System of Care</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Foster Care:</td>
<td>X</td>
</tr>
<tr>
<td>Health Care:</td>
<td>X</td>
</tr>
<tr>
<td>Mental Health Care:</td>
<td>X</td>
</tr>
<tr>
<td>Correctional Facilities:</td>
<td>X</td>
</tr>
<tr>
<td>None:</td>
<td></td>
</tr>
</tbody>
</table>
1E. Local CoC Competition

Instructions

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources:
The FY 2019 CoC Application Detailed Instruction can be found at:
https://www.hudexchange.info/e-snaps/guides/coc-program-competition-resources
The FY 2019 CoC Program Competition Notice of Funding Availability at:

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*1E-1. Local CoC Competition—Announcement, Established Deadline, Applicant Notifications. Attachments Required.

Applicants must indicate whether the CoC:

<table>
<thead>
<tr>
<th>Question</th>
<th>Yes/No</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. informed project applicants in its local competition announcement about point values or other ranking criteria the CoC would use to rank projects on the CoC Project Listings for submission to HUD for the FY 2019 CoC Program Competition;</td>
<td>Yes</td>
</tr>
<tr>
<td>2. established a local competition deadline, and posted publicly, for project applications that was no later than 30 days before the FY 2019 CoC Program Competition Application submission deadline;</td>
<td>Yes</td>
</tr>
<tr>
<td>3. notified applicants that their project application(s) were being rejected or reduced, in writing along with the reason for the decision, outside of e-snaps, at least 15 days before the FY 2019 CoC Program Competition Application submission deadline; and</td>
<td>Yes</td>
</tr>
<tr>
<td>4. notified applicants that their project applications were accepted and ranked on the CoC Priority Listing in writing, outside of e-snaps, at least 15 days before the FY 2019 CoC Program Competition Application submission deadline.</td>
<td>Yes</td>
</tr>
</tbody>
</table>


Applicants must indicate whether the CoC used the following to rank and select project applications for the FY 2019 CoC Program Competition:

<table>
<thead>
<tr>
<th>Question</th>
<th>Yes/No</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Used objective criteria to review and rank projects for funding (e.g., cost effectiveness of the project, performance data, type of population served);</td>
<td>Yes</td>
</tr>
<tr>
<td>2. Included one factor related to improving system performance (e.g., exits to permanent housing (PH) destinations, retention of PH, length of time homeless, returns to homelessness, job/income growth, etc.); and</td>
<td>Yes</td>
</tr>
<tr>
<td>3. Included a specific method for evaluating projects submitted by victim services providers that utilized data generated from a comparable database and evaluated these projects on the degree they improve safety for the population served.</td>
<td>No</td>
</tr>
</tbody>
</table>

Applicants must describe:
1. the specific severity of needs and vulnerabilities the CoC considered when reviewing and ranking projects; and
2. how the CoC takes severity of needs and vulnerabilities into account when reviewing and ranking projects.
(limit 2,000 characters)

Projects were ranked on the following participant vulnerabilities: percent of participants with zero income at entry, percent of participants with more than one disability type, and percent of participants entering from a place not meant for human habitation. Each vulnerability was scored according to the following: –10 points for at least 50%, 5 points for 40-49%, 2.5 points for 30-39%, 0 points if less than 30%.


Applicants must:
1. indicate how the CoC made public the review and ranking process the CoC used for all project applications; or
2. check 6 if the CoC did not make public the review and ranking process; and
3. indicate how the CoC made public the CoC Consolidated Application—including the CoC Application and CoC Priority Listing that includes all project applications accepted and ranked or rejected—which HUD required CoCs to post to their websites, or partners websites, at least 2 days before the FY 2019 CoC Program Competition application submission deadline; or
4. check 6 if the CoC did not make public the CoC Consolidated Application.

<table>
<thead>
<tr>
<th>Public Posting of Objective Review and Ranking Process</th>
<th>Public Posting of CoC Consolidated Application including: CoC Application, CoC Priority Listing, Project Listings</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Email</td>
<td>x</td>
</tr>
<tr>
<td>2. Mail</td>
<td></td>
</tr>
<tr>
<td>3. Advertising in Local Newspaper(s)</td>
<td></td>
</tr>
<tr>
<td>4. Advertising on Radio or Television</td>
<td></td>
</tr>
<tr>
<td>5. Social Media (Twitter, Facebook, etc.)</td>
<td></td>
</tr>
<tr>
<td>6. Did Not Publicly Post Review and Ranking Process</td>
<td></td>
</tr>
</tbody>
</table>

Applicant: Chattanooga/Southeast Tennessee CoC
Project: TN-500 CoC Registration 2019
COC_REG_2019_170443
1E-5. Reallocation between FY 2015 and FY 2018.

Applicants must report the percentage of the CoC’s ARD that was reallocated between the FY 2015 and FY 2018 CoC Program Competitions.

Reallocation: 36%


Applicants must:
1. describe the CoC written process for reallocation;
2. indicate whether the CoC approved the reallocation process;
3. describe how the CoC communicated to all applicants the reallocation process;
4. describe how the CoC identified projects that were low performing or for which there is less need; and
5. describe how the CoC determined whether projects that were deemed low performing would be reallocated.

(limit 2,000 characters)

The CoC approved reallocation process centers around the CoC NOFA competition and the rank and review process. Programs are scored using objective criteria based on the HUD System Performance Measures. In addition, low-performing projects and those no longer in line with established best practices, particularly SSO and TH, are identified through project monitoring and system analysis. In these cases the agencies were consulted and participated in the reallocation process transitioning several SSO and low performing TH projects into PSH projects.
Instructions

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources:
The FY 2019 CoC Application Detailed Instruction can be found at: https://www.hudexchange.info/e-snaps/guides/coc-program-competition-resources

Warning! The CoC Application score could be affected if information is incomplete on this formlet.

1F-1  DV Bonus Projects.

Applicants must indicate whether the CoC is requesting DV Bonus projects which are included on the CoC Priority Listing:

<table>
<thead>
<tr>
<th>Applicant Name</th>
<th>DUNS Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chattanooga/Southeast Tennessee CoC</td>
<td>TN-500</td>
</tr>
<tr>
<td>Project:</td>
<td>TN-500 CoC Registration 2019</td>
</tr>
<tr>
<td>COC_REG_2019_170443</td>
<td></td>
</tr>
</tbody>
</table>

No
2A. Homeless Management Information System (HMIS) Implementation

Instructions:
Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources:
The FY 2019 CoC Application Detailed Instruction can be found at: https://www.hudexchange.info/e-snaps/guides/coc-program-competition-resources

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2A-1. HMIS Vendor Identification.
Mediware/ServicePoint

Applicants must review the HMIS software vendor name brought forward from FY 2018 CoC Application and update the information if there was a change.

2A-2. Bed Coverage Rate Using HIC and HMIS Data.

Using 2019 HIC and HMIS data, applicants must report by project type:

<table>
<thead>
<tr>
<th>Project Type</th>
<th>Total Number of Beds in 2019 HIC</th>
<th>Total Beds Dedicated for DV in 2019 HIC</th>
<th>Total Number of 2019 HIC Beds in HMIS</th>
<th>HMIS Bed Coverage Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Emergency Shelter (ES) beds</td>
<td>185</td>
<td>0</td>
<td>185</td>
<td>100.00%</td>
</tr>
<tr>
<td>Safe Haven (SH) beds</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0.00%</td>
</tr>
<tr>
<td>Transitional Housing (TH) beds</td>
<td>16</td>
<td>0</td>
<td>8</td>
<td>50.00%</td>
</tr>
<tr>
<td>Rapid Re-Housing (RRH) beds</td>
<td>121</td>
<td>0</td>
<td>121</td>
<td>100.00%</td>
</tr>
<tr>
<td>Permanent Supportive Housing (PSH) beds</td>
<td>473</td>
<td>0</td>
<td>417</td>
<td>88.16%</td>
</tr>
<tr>
<td>Other Permanent Housing (OPH) beds</td>
<td>19</td>
<td>19</td>
<td>0</td>
<td>0.00%</td>
</tr>
</tbody>
</table>

2A-2a. Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-2.

For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-2, applicants must describe:
1. steps the CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and
2. how the CoC will implement the steps described to increase bed coverage to at least 85 percent.
(limit 2,000 characters)

The 8 beds in TH that are not HMIS participating are VA funded GPD beds. We have established a relationship with the VA's newly created Coordinated Entry person for our CoC. We are working with her to expand our engagement with the appropriate VA personnel to bring the VA GPD as well as HUD VASH into HMIS.
The 19 OPH beds are DV dedicated.


Applicants must indicate whether the CoC submitted its LSA data to HUD in HDX 2.0.

Yes

*2A-4. HIC HDX Submission Date.

Applicants must enter the date the CoC submitted the 2019 Housing Inventory Count (HIC) data into the Homelessness Data Exchange (HDX).

04/30/2019
2B. Continuum of Care (CoC) Point-in-Time Count

Instructions:
Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources:
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2B-1. PIT Count Date. 01/24/2019
Applicants must enter the date the CoC conducted its 2019 PIT count (mm/dd/yyyy).

2B-2. PIT Count Data–HDX Submission Date. 04/30/2019
Applicants must enter the date the CoC submitted its PIT count data in HDX (mm/dd/yyyy).


Applicants must describe:
1. any changes in the sheltered count implementation, including methodology or data quality methodology changes from 2018 to 2019, if applicable; and
2. how the changes affected the CoC’s sheltered PIT count results; or
3. state “Not Applicable” if there were no changes.
(limit 2,000 characters)
Not Applicable

*2B-4. Sheltered PIT Count–Changes Due to Presidentially-declared Disaster.

Applicants must select whether the CoC added or removed emergency shelter, No
transitional housing, or Safe-Haven inventory because of funding specific to a Presidentially-declared disaster, resulting in a change to the CoC’s 2019 sheltered PIT count.

2B-5. Unsheltered PIT Count–Changes in Implementation.

Applicants must describe:
1. any changes in the unsheltered count implementation, including methodology or data quality methodology changes from 2018 to 2019, if applicable; and
2. how the changes affected the CoC’s unsheltered PIT count results; or
3. state “Not Applicable” if there were no changes.
(limit 2,000 characters)

Not Applicable

*2B-6. PIT Count–Identifying Youth Experiencing Homelessness.

Applicants must:

Indicate whether the CoC implemented specific measures to identify youth experiencing homelessness in their 2019 PIT count.

Yes

2B-6a. PIT Count–Involving Youth in Implementation.

Applicants must describe how the CoC engaged stakeholders serving youth experiencing homelessness to:
1. plan the 2019 PIT count;
2. select locations where youth experiencing homelessness are most likely to be identified; and
3. involve youth in counting during the 2019 PIT count.
(limit 2,000 characters)

Surveyors were trained to ask about age early in the survey process and the survey form was designed to reinforce this practice. A youth specific addendum to the survey form was used when homeless youth were identified. Agencies that serve or may come into contact with homeless youth were queried regarding possible unsheltered locations frequented by homeless youth so that those locations could be targeted by surveyors.

2B-7. PIT Count–Improvements to Implementation.

Applicants must describe the CoC’s actions implemented in its 2019 PIT count to better count:
1. individuals and families experiencing chronic homelessness;
2. families with children experiencing homelessness; and
3. Veterans experiencing homelessness.
The survey form was designed to identify these groups by asking questions about household composition, length of time homeless, number of episodes of homelessness in the last three years, disability and veteran status. A separate survey form was used for families with children to better maintain the integrity of this data. The By-Name-List, which tracks LOTH, family composition, and veteran status was utilized to target post-night-of-count surveys for these sub-populations. For two weeks prior to the count, outreach workers from multiple agencies discussed the count with unsheltered homeless persons, asked about their expected location on the night of count, and encourage them to participate, and informed them about the incentive for participation. Surveyors gave out hygiene kits with socks and full rolls of toilet paper as an incentive for survey participation.
3A. Continuum of Care (CoC) System Performance

Instructions
Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources:
The FY 2019 CoC Application Detailed Instruction can be found at: https://www.hudexchange.info/e-snaps/guides/coc-program-competition-resources

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*3A-1. First Time Homeless as Reported in HDX.
Applicants must:

Report the Number of First Time Homeless as Reported in HDX. 1,498

Applicants must:
1. describe the process the CoC developed to identify risk factors the CoC uses to identify persons becoming homeless for the first time;
2. describe the CoC’s strategy to address individuals and families at risk of becoming homeless; and
3. provide the name of the organization or position title that is responsible for overseeing the CoC’s strategy to reduce the number of individuals and families experiencing homelessness for the first time. (limit 2,000 characters)

CoC is piloting Diversion/rapid exit though SSVF. The lessons learned from this program will be scaled to other sub-populations in the coming 12 months. Prevention funding and RRH have been and continue to be increased through various funding streams including ESG, local government funds, and CoC funding. The CoC has also implemented a flexible fund to remove the financial barriers to housing for low acuity and first time homeless households that are experiencing a housing crisis but do not need the longer term intervention of more traditional PH projects. Foster care providers in the CoC have programs to identify youth aging out of foster care whom are at risk of becoming homeless. These programs provide
services to support stability and independent living as well as provide housing assistance through RRH funding. The COC has prevention funds through several units of local government and SSVF as well as several privately funded agencies. Coordinated Entry training includes diversion to these programs as well other resources available through 211 system. Two 211 systems are operated by United Way within the CoC area. Both of these maintain a database of currently available resources for the unstably housed including food, utility, and life skill assistance. Several home energy conservation and home weatherization programs operate within the CoC and are available through 211 call center referral. Multiple agencies offer job training/placement and computer skills training to low-income individuals. Chattanooga Regional Homeless Coalition is responsible for overseeing the strategy to reduce first-time homelessness.

*3A-2. Length of Time Homeless as Reported in HDX.

Applicants must:

| Report Average Length of Time Individuals and Persons in Families Remained Homeless as Reported in HDX. | 42 |


Applicants must:
1. describe the CoC’s strategy to reduce the length of time individuals and persons in families remain homeless;
2. describe how the CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and
3. provide the name of the organization or position title that is responsible for overseeing the CoC’s strategy to reduce the length of time individuals and families remain homeless.
(limit 2,000 characters)

Average LOT Homeless is 42 days. Implementation of a Coordinated Entry System and By-Name-List that tracks LOT in the referral prioritization process has ensured that those with longer histories of homelessness are prioritized for referral into PSH and has increased the consistency of follow-through on those referrals. The CoC has increased the HCVP rental subsidies available to homeless individuals and families through a PHA homeless preference setaside that exclusively accepts referrals through the Coordinated Entry System. Significant expansion and coordination of street outreach has enable more consistent and effective contact with the CoC’s homeless population. The Chattanooga Regional Homeless Coalition is responsible for oversight of the strategy to reduce LOTH.

*3A-3. Successful Permanent Housing Placement and Retention as Reported in HDX.

Applicants must:
1. Report the percentage of individuals and persons in families in emergency shelter, safe havens, transitional housing, and rapid rehousing that exit to permanent housing destinations as reported in HDX.

<table>
<thead>
<tr>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>54%</td>
</tr>
</tbody>
</table>

2. Report the percentage of individuals and persons in families in permanent housing projects, other than rapid rehousing, that retain their permanent housing or exit to permanent housing destinations as reported in HDX.

<table>
<thead>
<tr>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>98%</td>
</tr>
</tbody>
</table>

3A-3a. Exits to Permanent Housing Destinations/Retention of Permanent Housing.

Applicants must:
1. describe the CoC’s strategy to increase the rate at which individuals and persons in families in emergency shelter, safe havens, transitional housing and rapid rehousing exit to permanent housing destinations;
2. provide the organization name or position title responsible for overseeing the CoC’s strategy to increase the rate at which individuals and persons in families in emergency shelter, safe havens, transitional housing and rapid rehousing exit to permanent housing destinations;
3. describe the CoC’s strategy to increase the rate at which individuals and persons in families in permanent housing projects, other than rapid rehousing, retain their permanent housing or exit to permanent housing destinations; and
4. provide the organization name or position title responsible for overseeing the CoC’s strategy to increase the rate at which individuals and persons in families in permanent housing projects, other than rapid rehousing, retain their permanent housing or exit to permanent housing destinations.

(limit 2,000 characters)

1. Decrease the time between the date of homelessness/shelter intake and Coordinated Entry assessment through ongoing training/monitoring of outreach, assessment center, and shelter staff around CES procedures. Apply continuous quality improvement science to CES process to reduce the length of time between assessment and prioritized placement on the By-Name-List and between placement on the BNL to referral into an appropriate PH program. Utilize case conferencing to increase coordination between PH providers, CES, outreach, and housing navigation staff. Expand housing navigation and landlord engagement to increase the available units for PH scattered site placements.
2. Encourage cross program coordination/collaborative case management to better tailor life-skills and case management programs to formerly homeless persons in PSH. Increase the amount and quality of life-skills, connection with mainstream resources, employment training and other stability services available to PSH participants.

The Chattanooga Regional Homeless Coalition is responsible for over site of this strategy.

*3A-4. Returns to Homelessness as Reported in HDX.

Applicants must:

1. Report the percentage of individuals and persons in families returning to homelessness over a 6-month period as reported in HDX.

<table>
<thead>
<tr>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>8%</td>
</tr>
</tbody>
</table>
2. Report the percentage of individuals and persons in families returning to homelessness over a 12-month period as reported in HDX. 10%

3A-4a. Returns to Homelessness–CoC Strategy to Reduce Rate.

Applicants must:
1. describe the strategy the CoC has implemented to identify individuals and persons in families who return to homelessness;
2. describe the CoC’s strategy to reduce the rate of additional returns to homelessness; and
3. provide the name of the organization or position title that is responsible for overseeing the CoC’s strategy to reduce the rate of individuals and persons in families return to homelessness.

(limit 2,000 characters)

1. The Coordinated Entry System’s By-Name-List utilizes weekly HMIS reports and case conferencing to identify returns to homelessness. 2. The CoC will reduce returns to homelessness through: Additional training of PH case managers in recognized best practices including Housing First, Trauma Informed Care, Motivational Interviewing, and Harm Reduction. The expansion of the SOAR program is a top priority and funding has already been secured for a new SOAR case manager. The CoC will also work with providers to ensure that appropriately intensive follow-up case management occurs after PH placement and program exit including ensuring that all mainstream resources the participant is eligible for have been secured and the participant is able to effectively access those resources. 3. The Chattanooga Regional Homeless Coalition is responsible for oversight of the strategy to reduce returns to homelessness.

*3A-5. Cash Income Changes as Reported in HDX.

Applicants must:

<table>
<thead>
<tr>
<th>Percentage</th>
<th>10%</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Report the percentage of individuals and persons in families in CoC Program-funded Safe Haven, transitional housing, rapid rehousing, and permanent supportive housing projects that increased their employment income from entry to exit as reported in HDX.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Percentage</th>
<th>44%</th>
</tr>
</thead>
<tbody>
<tr>
<td>2. Report the percentage of individuals and persons in families in CoC Program-funded Safe Haven, transitional housing, rapid rehousing, and permanent supportive housing projects that increased their non-employment cash income from entry to exit as reported in HDX.</td>
<td></td>
</tr>
</tbody>
</table>


Applicants must:
1. describe the CoC's strategy to increase employment income;
2. describe the CoC’s strategy to increase access to employment;
3. describe how the CoC works with mainstream employment organizations to help individuals and families increase their cash income; and
4. provide the organization name or position title that is responsible for overseeing the CoC’s strategy to increase jobs and income from employment.
Several CoC programs focus on job search skills and providing job search assistance. Additionally, all CoC programs are connected with several non-CoC programs that focus on job training and placement. These include several Supportive Employment programs as well as programs focused on job placement for homeless or underemployed veterans. The Educational Opportunities Center conducts regular outreach and training sessions with CoC program staff to help homeless individuals further their education offering programs from GED through College graduation. The CoC works through monthly membership meetings, case conferencing, email blast and other more informal networks to encourage and facilitate referrals between programs.


Applicants must:
1. describe the CoC's strategy to increase non-employment cash income;
2. describe the CoC's strategy to increase access to non-employment cash sources;
3. provide the organization name or position title that is responsible for overseeing the CoC's strategy to increase non-employment cash income.

The CoC has an active SOAR program and all PSH participants have access to a SOAR trained case manager. The SOAR program is currently being expanded and funding has been secured for an additional SOAR case manager. Case managers are trained to assess and refer clients into mainstream benefit programs they may be eligible for including TANF and Social Security.


Applicants must describe how the CoC:
1. promoted partnerships and access to employment opportunities with private employers and private employment organizations, such as holding job fairs, outreach to employers, and partnering with staffing agencies; and
2. is working with public and private organizations to provide meaningful, education and training, on-the-job training, internship, and employment opportunities for residents of permanent supportive housing that further their recovery and well-being.

Multiple job fairs are held throughout the year at the homeless day center and other homeless service providers. Information about community wide job fairs is distributed to case managers through the CoC lead agency’s email distribution system.
Several CoC programs focus on job search skills and providing job search assistance. Additionally, all CoC programs are connected with several non-CoC programs that focus on job training and placement. These include several Supportive Employment programs as well as programs focused on job placement for homeless or underemployed veterans. The Educational Opportunities Center conducts regular outreach and training sessions with CoC.
program staff to help homeless individuals further their education offering programs from GED through College graduation.


Applicants must select all the steps the CoC has taken to promote employment, volunteerism and community service among people experiencing homelessness in the CoC’s geographic area:

<table>
<thead>
<tr>
<th>1. The CoC trains provider organization staff on connecting program participants and people experiencing homelessness with education and job training opportunities.</th>
</tr>
</thead>
<tbody>
<tr>
<td>2. The CoC trains provider organization staff on facilitating informal employment opportunities for program participants and people experiencing homelessness (e.g., babysitting, housekeeping, food delivery).</td>
</tr>
<tr>
<td>3. The CoC trains provider organization staff on connecting program participants with formal employment opportunities.</td>
</tr>
<tr>
<td>4. The CoC trains provider organization staff on volunteer opportunities for program participants and people experiencing homelessness.</td>
</tr>
<tr>
<td>5. The CoC works with organizations to create volunteer opportunities for program participants.</td>
</tr>
<tr>
<td>6. The CoC works with community organizations to create opportunities for civic participation for people experiencing homelessness (e.g., townhall forums, meeting with public officials).</td>
</tr>
<tr>
<td>7. Provider organizations within the CoC have incentives for employment.</td>
</tr>
<tr>
<td>8. The CoC trains provider organization staff on helping program participants budget and maximize their income to maintain stability in permanent housing.</td>
</tr>
</tbody>
</table>

3A-6. System Performance Measures Data–HDX Submission Date

Applicants must enter the date the CoCs submitted its FY 2018 System Performance Measures data in HDX. (mm/dd/yyyy)
3B. Continuum of Care (CoC) Performance and Strategic Planning Objectives

Instructions

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions.

Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources:
The FY 2019 CoC Application Detailed Instruction can be found at: https://www.hudexchange.info/e-snaps/guides/coc-program-competition-resources

Warning! The CoC Application score could be affected if information is incomplete on this formlet.

3B-1. Prioritizing Households with Children.

Applicants must check each factor the CoC currently uses to prioritize households with children for assistance during FY 2019.

1. History of or Vulnerability to Victimization (e.g. domestic violence, sexual assault, childhood abuse)  
2. Number of previous homeless episodes  
3. Unsheltered homelessness  
4. Criminal History  
5. Bad credit or rental history  
6. Head of Household with Mental/Physical Disability

3B-1a. Rapid Rehousing of Families with Children.

Applicants must:
1. describe how the CoC currently rehouses every household of families with children within 30 days of becoming homeless that addresses both housing and service needs;
2. describe how the CoC addresses both housing and service needs to ensure families with children successfully maintain their housing once
assistance ends; and
3. provide the organization name or position title responsible for overseeing the CoC’s strategy to rapidly rehouse families with children within 30 days of them becoming homeless.
(limit 2,000 characters)

1. Through utilization of a Coordinated Entry System that quickly identifies newly homeless families by using family emergency shelters as assessment sites. Then tracks those families through the housing process to ensure prompt and appropriate follow through of referrals. 2. Expansion of RRH funding, particularly outside the CoC funding stream, as well as the addition of a new TH-RRH program with a focus on families and those fleeing domestic violence. Working with Emergency shelters that serve families to ensure they are aware of all housing and stability services available. The CoC has increased the HCVP rental subsidies available to homeless individuals and families through a PHA homeless preference set-aside that exclusively accepts referrals through the Coordinated Entry System. The CES system works to rapidly rehouse families by decreasing the time between the date of homelessness/shelter intake and Coordinated Entry assessment through ongoing training/monitoring of outreach, assessment center, and shelter staff around CES procedures; applying continuous quality improvement science to CES process to reduce the length of time between assessment and prioritized placement on the By-Name-List; and between placement on the BNL and to referral into an appropriate PH program; utilizes case conferencing to increase coordination between PH providers, CES, outreach, and housing navigation staff; and expanding housing navigation and landlord engagement to increase the available units for PH scattered site placements. 3. The Chattanooga Regional Homeless Coalition is responsible for oversight of this strategy.

3B-1b. Antidiscrimination Policies.

Applicants must check all that apply that describe actions the CoC is taking to ensure providers (including emergency shelter, transitional housing, and permanent housing (PSH and RRH)) within the CoC adhere to antidiscrimination policies by not denying admission to or separating any family members from other members of their family or caregivers based on any protected classes under the Fair Housing Act, and consistent with 24 CFR 5.105(a)(2) – Equal Access to HUD-Assisted or -Insured Housing.

1. CoC conducts mandatory training for all CoC- and ESG-funded housing and services providers on these topics.
2. CoC conducts optional training for all CoC- and ESG-funded housing and service providers on these topics.
3. CoC has worked with ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients.
4. CoC has worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within the CoC geographic area that might be out of compliance and has taken steps to work directly with those facilities to come into compliance.

3B-1c. Unaccompanied Youth Experiencing Homelessness–Addressing
**Needs.**

Applicants must indicate whether the CoC’s strategy to address the unique needs of unaccompanied youth experiencing homelessness who are 24 years of age and younger includes the following:

<table>
<thead>
<tr>
<th>Needs</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Unsheltered homelessness</td>
<td>Yes</td>
</tr>
<tr>
<td>2. Human trafficking and other forms of exploitation</td>
<td>No</td>
</tr>
<tr>
<td>3. LGBT youth homelessness</td>
<td>No</td>
</tr>
<tr>
<td>4. Exits from foster care into homelessness</td>
<td>Yes</td>
</tr>
<tr>
<td>5. Family reunification and community engagement</td>
<td>Yes</td>
</tr>
<tr>
<td>6. Positive Youth Development, Trauma Informed Care, and the use of Risk and Protective Factors in assessing youth housing and service needs</td>
<td>No</td>
</tr>
</tbody>
</table>

**3B-1c.1. Unaccompanied Youth Experiencing Homelessness—Prioritization Based on Needs.**

Applicants must check all that apply that describes the CoC’s current strategy to prioritize unaccompanied youth based on their needs.

<table>
<thead>
<tr>
<th>Prioritization</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. History of, or Vulnerability to, Victimization (e.g., domestic violence, sexual assault, childhood abuse)</td>
<td>X</td>
</tr>
<tr>
<td>2. Number of Previous Homeless Episodes</td>
<td></td>
</tr>
<tr>
<td>3. Unsheltered Homelessness</td>
<td></td>
</tr>
<tr>
<td>4. Criminal History</td>
<td></td>
</tr>
<tr>
<td>5. Bad Credit or Rental History</td>
<td></td>
</tr>
</tbody>
</table>

**3B-1d. Youth Experiencing Homelessness—Housing and Services Strategies.**

Applicants must describe how the CoC increased availability of housing and services for:

1. all youth experiencing homelessness, including creating new youth-focused projects or modifying current projects to be more youth-specific or youth-inclusive; and
2. youth experiencing unsheltered homelessness including creating new youth-focused projects or modifying current projects to be more youth-specific or youth-inclusive. (limit 3,000 characters)

1. Our region’s 211 system has installed new kiosks in schools located in key geographic areas that are accessible to those in need.
2. Our CoC’s CES partnered with the largest PHA in our region and DCS to apply FUP vouchers. The community received 75 vouchers. In addition to
reuniting families separated by homelessness, the project can also serve youth aging out of foster care.

3B-1d.1. Youth Experiencing Homelessness–Measuring Effectiveness of Housing and Services Strategies.

Applicants must:
1. provide evidence the CoC uses to measure each of the strategies in question 3B-1d. to increase the availability of housing and services for youth experiencing homelessness;
2. describe the measure(s) the CoC uses to calculate the effectiveness of both strategies in question 3B-1d.; and
3. describe why the CoC believes the measure it uses is an appropriate way to determine the effectiveness of both strategies in question 3B-1d. (limit 3,000 characters)

211 and CES data are tracked in HMIS. Current measure is utilization. Other measures will need to be developed to determine how effective these interventions were at actually meeting needs.

3B-1e. Collaboration–Education Services.

Applicants must describe:

1. the formal partnerships with:
   a. youth education providers;
   b. McKinney-Vento LEA or SEA; and
   c. school districts; and

2. how the CoC collaborates with:
   a. youth education providers;
   b. McKinney-Vento Local LEA or SEA; and
   c. school districts.
(limit 2,000 characters)

The Hamilton County Schools Homeless Liaison, in addition to others from youth education providers, regularly attends and participates in CoC activities. 211 kiosks have been installed in key school districts to be accessible to those in need. Most of the CoC projects have relationships with their community’s Head Start program.

3B-1e.1. Informing Individuals and Families Experiencing Homeless about Education Services Eligibility.

Applicants must describe policies and procedures the CoC adopted to inform individuals and families who become homeless of their eligibility for education services.
(limit 2,000 characters)

During annual wellness checks of CoC projects, service plans developed as part of support services offered are reviewed to verify that the plans are participant driven and that education services are offered to those that have
indicated that they would like to work on an education goal. Our largest PHA has a self-sufficiency program and helping residents to enroll in education opportunities available to them is a major component of that program.

3B-1e.2. Written/Formal Agreements or Partnerships with Early Childhood Services Providers.

 Applicant must indicate whether the CoC has an MOU/MOA or other types of agreements with listed providers of early childhood services and supports and may add other providers not listed.

<table>
<thead>
<tr>
<th>Service Provider</th>
<th>MOU/MOA</th>
<th>Other Formal Agreement</th>
</tr>
</thead>
<tbody>
<tr>
<td>Early Childhood Providers</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>Head Start</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Early Head Start</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>Child Care and Development Fund</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>Federal Home Visiting Program</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>Healthy Start</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>Public Pre-K</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>Birth to 3 years</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>Tribal Home Visiting Program</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>Other: (limit 50 characters)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

3B-2. Active List of Veterans Experiencing Homelessness.

 Applicant must indicate whether the CoC uses an active list or by-name list to identify all veterans experiencing homelessness in the CoC.

3B-2a. VA Coordination–Ending Veterans Homelessness.

 Applicants must indicate whether the CoC is actively working with the U.S. Department of Veterans Affairs (VA) and VA-funded programs to achieve the benchmarks and criteria for ending veteran homelessness.

3B-2b. Housing First for Veterans.

 Applicants must indicate whether the CoC has sufficient resources to ensure each veteran experiencing homelessness is assisted to quickly move into permanent housing using a Housing First approach.
### 3B-3. Racial Disparity Assessment. Attachment Required.

**Applicants must:**
1. select all that apply to indicate the findings from the CoC’s Racial Disparity Assessment; or
2. select 7 if the CoC did not conduct a Racial Disparity Assessment.

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1. People of different races or ethnicities are more likely to receive homeless assistance.</td>
<td></td>
</tr>
<tr>
<td>2. People of different races or ethnicities are less likely to receive homeless assistance.</td>
<td></td>
</tr>
<tr>
<td>3. People of different races or ethnicities are more likely to receive a positive outcome from homeless assistance.</td>
<td></td>
</tr>
<tr>
<td>4. People of different races or ethnicities are less likely to receive a positive outcome from homeless assistance.</td>
<td></td>
</tr>
<tr>
<td>5. There are no racial or ethnic disparities in the provision or outcome of homeless assistance.</td>
<td></td>
</tr>
<tr>
<td>6. The results are inconclusive for racial or ethnic disparities in the provision or outcome of homeless assistance.</td>
<td></td>
</tr>
<tr>
<td>7. The CoC did not conduct a racial disparity assessment.</td>
<td>☒</td>
</tr>
</tbody>
</table>

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**Applicant:** Chattanooga/Southeast Tennessee CoC  
**Project:** TN-500 CoC Registration 2019  
**COC_REG_2019_170443**  
**FY2019 CoC Application**  
**Page 35**  
**09/27/2019**
4A. Continuum of Care (CoC) Accessing Mainstream Benefits and Additional Policies

Instructions:
Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources:
The FY 2019 CoC Application Detailed Instruction can be found at: https://www.hudexchange.info/e-snaps/guides/coc-program-competition-resources

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4A-1. Healthcare–Enrollment/Effective Utilization

Applicants must indicate, for each type of healthcare listed below, whether the CoC assists persons experiencing homelessness with enrolling in health insurance and effectively utilizing Medicaid and other benefits.

<table>
<thead>
<tr>
<th>Type of Health Care</th>
<th>Assist with Enrollment</th>
<th>Assist with Utilization of Benefits?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Public Health Care Benefits (State or Federal benefits, Medicaid, Indian Health Services)</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Private Insurers:</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Non-Profit, Philanthropic:</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Other: (limit 50 characters)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>


Applicants must:
1. describe how the CoC systematically keeps program staff up to date regarding mainstream resources available for program participants (e.g., Food Stamps, SSI, TANF, substance abuse programs) within the geographic area;
2. describe how the CoC disseminates the availability of mainstream resources and other assistance information to projects and how often;
3. describe how the CoC works with projects to collaborate with healthcare organizations to assist program participants with enrolling in...
health insurance;
4. describe how the CoC provides assistance with the effective utilization of Medicaid and other benefits; and
5. provide the name of the organization or position title that is responsible for overseeing the CoC’s strategy for mainstream benefits.

(limit 2,000 characters)

1. This year the CoC added to our HMIS system a program eligibility feature that quickly compares a homeless individual’s information to program eligibility criteria and then instantly produces results to find programs that best fit that individual.
2. The CoC has also been working to make information regarding the availability of resources visible in real time. For example, the CoC’s lead agency received funding to put Scan Point in many of the region’s shelters where shelter guests use scan cards to check in each night and then the shelter’s bed utilization can be accessed by the public. The area’s first responders indicated to the CoC that this feature would be particularly helpful to them so that when they encounter an unsheltered homeless individual, they can have confidence in the availability of beds at the shelter they refer that person to go to for the night.
3. Representatives of many mainstream benefits attend our monthly Advisory Board meetings and make CoC project staff aware of benefits available to their project participants.
4. Service notes are reviewed during annual project wellness checks to verify that participants are being assisted with access to mainstream benefits.
5. The Executive Director and the Director of System Performance at the CoC’s lead agency perform annual project wellness visits.

4A-2. Lowering Barriers to Entry Data:

Applicants must report:

1. Total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in FY 2019 CoC Program Competition. 5
2. Total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in FY 2019 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing. 5

Percentage of new and renewal PSH, RRH, Safe-Haven, SSO non-Coordinated Entry projects the CoC has ranked in its CoC Priority Listing in the FY 2019 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing. 100%


Applicants must:
1. describe the CoC’s street outreach efforts, including the methods it uses to ensure all persons experiencing unsheltered homelessness are identified and engaged;
2. state whether the CoC’s Street Outreach covers 100 percent of the CoC’s geographic area;
3. describe how often the CoC conducts street outreach; and
4. describe how the CoC tailored its street outreach to persons experiencing homelessness who are least likely to request assistance.
(limit 2,000 characters)

In Hamilton county, the CoC’s most populated county and primary urban center, outreach is conducted daily. Outreach workers from HHS, SSVF, HUD/VASH, CABHI, PATH, Coordinated Entry and several other providers meet twice monthly to coordinate outreach and referrals. In the counties that do not have dedicated outreach, the CoC’s Coordinated Entry worker maintains regular contact with local governments, sheriff’s offices, EMT/Crisis response, churches and other organizations that may engage with the homeless population and ensures that they know how to contact the CES for assistance. A new Coordinated Entry focused outreach position has been staffed at the CoC lead agency that covers all 11 counties in the CoC. This position will focus on maintaining location and contact information on our most vulnerable clients as prioritized in our Coordinated Entry System. As well as assisting these households in obtaining vital documentation needed for the housing process.

4A-4. RRH Beds as Reported in HIC.

Applicants must report the total number of rapid rehousing beds available to serve all household types as reported in the Housing Inventory Count (HIC) for 2018 and 2019.

<table>
<thead>
<tr>
<th></th>
<th>2018</th>
<th>2019</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>RRH beds available to</td>
<td>121</td>
<td>121</td>
<td>0</td>
</tr>
<tr>
<td>serve all populations</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>in the HIC</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

4A-5. Rehabilitation/Construction Costs–New Projects.  No

Applicants must indicate whether any new project application the CoC ranked and submitted in its CoC Priority Listing in the FY 2019 CoC Program Competition is requesting $200,000 or more in funding for housing rehabilitation or new construction.

4A-6. Projects Serving Homeless under Other Federal Statutes.  No

Applicants must indicate whether the CoC is requesting to designate one or more of its SSO or TH projects to serve families with children or youth defined as homeless under other federal statutes.
Submission Summary

Ensure that the Project Priority List is complete prior to submitting.

<table>
<thead>
<tr>
<th>Page</th>
<th>Last Updated</th>
</tr>
</thead>
<tbody>
<tr>
<td>1A. Identification</td>
<td>09/17/2019</td>
</tr>
<tr>
<td>1B. Engagement</td>
<td>09/27/2019</td>
</tr>
<tr>
<td>1C. Coordination</td>
<td>09/27/2019</td>
</tr>
<tr>
<td>1D. Discharge Planning</td>
<td>No Input Required</td>
</tr>
<tr>
<td>1E. Local CoC Competition</td>
<td>09/26/2019</td>
</tr>
<tr>
<td>1F. DV Bonus</td>
<td>No Input Required</td>
</tr>
<tr>
<td>2A. HMIS Implementation</td>
<td>09/27/2019</td>
</tr>
<tr>
<td>2B. PIT Count</td>
<td>09/26/2019</td>
</tr>
<tr>
<td>3A. System Performance</td>
<td>09/27/2019</td>
</tr>
<tr>
<td>3B. Performance and Strategic Planning</td>
<td>09/27/2019</td>
</tr>
<tr>
<td>4A. Mainstream Benefits and Additional Policies</td>
<td>09/27/2019</td>
</tr>
<tr>
<td>Submission Summary</td>
<td>No Input Required</td>
</tr>
</tbody>
</table>